

Jessica's Dog Walking

I will take the utmost care of your dog, ensuring their safety and welfare at all times whilst in my care. I will do everything within my power to protect your dog from any danger and will treat your dog with respect and kindness, ensuring that they have the very best experience.

Walking

Dogs must be sociable, trained, well behaved and respond well to commands.

I reserve the right to cancel the contract at any time and with immediate effect if the dog is not responding well or giving cause for concern. Any initial payments will be refunded.

All dogs will be walked on lead unless the owner has agreed to allow off-lead activities and a disclaimer has been signed. If off-lead walking is agreed I will walk your dog on a lead or long line until I am satisfied that recall has been established.

I agree to adhere to any specific instructions given by the owner. Dogs will be walked in all weather conditions but I will apply personal judgement if a walk needs to be cut short due to adverse weather conditions that could compromise the safety of your dog and myself, ie; thunderstorms or excessive temperatures.

All dogs will wear a 'Jessica's Dog Walking' i.d. tag when in my care. Dogs must have a suitable collar or harness and wear i.d. tags with owners details on.

If your dog is not neutered/spayed I cannot be held responsible if your dog impregnates or is impregnated by other dogs.

Vaccinations and Health

Dogs must have up to date vaccinations and it is recommended that dogs have regular worming and flea treatment.

Any health issues will need to be disclosed on the initial visit.

Insurance

'Jessica's Dog Walking' has public liability insurance with Cliverton (www.cliverton.co.uk) which covers dogs whilst in my care. However 'Jessica's Dog Walking' cannot be held liable for any loss, injury, illness or death of the dog. It is recommended that owners will have their own full insurance cover. I reserve the right to refuse a booking for any uninsured dog.

Should any legal claim or other claim be made against your dog or 'Jessica's Dog Walking' with regard to your dog whilst in the care of Jessica's Dog Walking, all costs will be covered by the owner.

Keys and Paperwork

House keys will be securely stored and attached to a novelty key ring which I can distinguish but will not relate to anything on the booking paperwork. Paperwork relating to your dog is kept separate and secure away from keys.

No personal details will be forwarded or passed on to any third party. If you prefer I can collect keys from a neighbour.

Veterinary Care and Fees

The owner is responsible for any veterinary bills incurred and details of your vet must be supplied on the initial visit. In an emergency I will make every attempt to contact the owner and utilise the services of your own vet but reserve the right to make decisions without verbal consent to ensure the immediate welfare of your dog. This may include taking the dog to the nearest veterinary practice and not necessarily your own veterinarian. Owners will be responsible for payment of any veterinary fees.

Dog Transportation

Owners are not insured when in my vehicle and you will therefore be travelling at your own risk if you wish to accompany your dog. Dogs will be transported safely and comfortably in the boot of my car when on their own.

Payment

An initial payment of 50% is required at the initial visit for any advanced walk bookings made and the balance to be paid by cheque or cash at the time of walk.

Cancellations

Cancellations must be notified at least 24 hours prior to the agreed booking. Cancellation on the day will be charged in full but will be at my discretion depending on circumstances. Walks are fully chargeable if I arrive and cannot gain entry through no fault of my own. I reserve the right to cancel at short notice and if such an eventuality should occur a full refund will be given.

Owner's signed disclaimer:

Name, address and phone number of veterinarian:

Signed on behalf of Jessica's Dog Walking:

Date: